

**PVC Swing
French Doors**

**PVC Gliding
French Doors**

Imagine®

PVC components

20-year warranty

The Novatech 20-year warranty is effective as of the date of purchase and covers the PVC (polyvinyl chloride) components of your Imagine door. Notwithstanding the limitations specified on the back, PVC components are guaranteed against rot, cracking, corrosion and non-uniform discoloration, provided they are used under normal sun-exposure conditions.

Insulated glass

10-year warranty

The Novatech 10-year warranty is effective as of the date of purchase and covers the sealed glass units of your Imagine door. These units are guaranteed against permanent condensation inside the sealed unit.

Internal retractable mini-blinds

10-year warranty

Novatech guarantees the frame, the operating mechanism, and the blinds of the Imagine door with internal mini-blinds for a period of 10 years effective as of the date of purchase. The sealed glass with mini-blinds unit is guaranteed for 5 years effective as of the date of purchase. These sealed units are guaranteed against permanent condensation inside the sealed unit.

Bright brass handset finish

lifetime warranty

Notwithstanding the limitations specified on the back, Novatech guarantees that the bright finish of the SecuriPoint handset is resistant to inclement weather, acid rain, ultraviolet rays, corrosive humidity and as such, will not discolour, tarnish or corrode. The white, antique bronze and brushed chrome finishes are guaranteed for 5 years.

**Paintable / Stainable
interior woodgrain finish**

10-year warranty - Gliding door only

The Novatech 10-year warranty is effective as of the date of purchase and covers the paintable / stainable interior woodgrain finish. Notwithstanding the limitations specified on the back, the interior finish is guaranteed against swelling, scratches and delamination. This woodgrain finish must be protected at once after the installation of the door. It must be varnished, dyed or painted. It is important to read carefully our recommendations on the label affixed to the door upon delivery. They describe the conditions for cleaning, painting and maintenance to be respected so that this warranty is applicable.

Lock mechanism

5-year warranty

Notwithstanding the limitations specified on the back, Novatech guarantees the SecuriPoint lock mechanism against any manufacturing defects for a period of 5 years, effective as of the date of purchase.

Other components

(weatherstripping, hinges, screen)

1-year warranty

Other components of the Imagine door not specified in the above clauses are guaranteed by Novatech against any manufacturing defects for a period of one year effective as of the date of purchase.



LIMITATIONS

PVC components

This warranty does not apply if the components have been painted or varnished, or if a solvent or any other product that could affect the PVC has been used on the door. Damage caused during installation or by incorrect installation is not covered by the guarantee (scratches, scrapes, punctures, etc.) Also excluded from the warranty is damage caused by accident, fire, flooding, abusive use, inappropriate maintenance, harmful vapours, chemicals, exposure to extreme temperatures, oxidation or any other condition over which Novatech has no control.

Exposure to sunlight, atmospheric pollutants and normal atmospheric conditions can cause gradual discoloration, surface powdering, staining or dirtying of any PVC surface. These are natural phenomena and are not covered by the warranty.

General Limitations

The 20-year Novatech warranty is deemed inapplicable to the limitations listed below:

- Damage caused by harmful solvents used in cleaning PVC sashes or components or damage caused by painting or coating with any material incompatible with PVC.
- The use of the product behind storm doors causing extreme heat build-up.



- Visual defects such as scratches, smudges, dust* have a limited 1-year warranty (see manufacturer's quality standard).

* Bubbles, lines, slight surface imperfections or discoloration are characteristics of fine handcrafted glass and are not to be considered as defects.

Bright brass, white, antique bronze and brushed chrome, handset finish

This warranty does not apply if the surface of the handset has been damaged by cleaning products that are too strong or abrasive, or metal objects, or by any treatment other than what would normally apply to a handset.

Lock mechanism

This warranty does not apply if the product has been misused, was not installed properly, was abused or modified. It also does not cover normal wear, rust or any other alteration of the finish.

Insulated glass

This warranty applies only if the condensation was caused by a defect in the seal between the spacer and a glass panel. Any condensation caused by the glass being broken or incorrectly installed or any other cause is not covered by this warranty.

Conditions and general provisions

Novatech will replace any component or part thereof specified in this warranty, provided it is judged defective upon inspection. Such defective components or parts shall be replaced by similar parts or parts of equal quality. This warranty does not cover labour, transport or on-site repair work.

This warranty is transferable to any subsequent buyer upon proof of purchase. It will be honoured providing the products concerned have been used under normal conditions.

This warranty applies only to products installed in residential buildings and according to conventional construction practices (see instructions provided with each door), otherwise this warranty does not apply.

Imagine doors have been manufactured with the greatest care. They will retain their elegant look for years to come under normal conditions; however, they need to be cleaned regularly with a special PVC cleaner. This warranty applies only if the door and its components have undergone regular and appropriate maintenance.

Novatech works constantly at improving its products. It is therefore possible that the company will modify a product without necessarily advising its customers. It is also possible that certain parts will be replaced by new and improved parts. In such cases, Novatech cannot be held responsible for any damage or inconvenience that this may cause.

Only the present guarantee is valid and applicable. No other warranty, whether verbal or written, will be considered valid.

Customer service

Questions on the performance of our products? Need information on our standards for installation or assembly? Want to learn how to protect your investment? Call us anywhere in Canada at 1-800-363-9104. We have specially-trained staff on hand, ready to answer all your questions.

